

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	7347327
<b>Application Number:</b>	10076362
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	1508
<b>Title of Invention:</b>	Method and system for managing service requests across multiple systems
<b>First Named Inventor/Applicant Name:</b>	Alexander Druyan
<b>Customer Number:</b>	30449
<b>Filer:</b>	Jack P. Friedman/Kimberly Dwileski
<b>Filer Authorized By:</b>	Jack P. Friedman
<b>Attorney Docket Number:</b>	AUS920011019US1
<b>Receipt Date:</b>	05-APR-2010
<b>Filing Date:</b>	14-FEB-2002
<b>Time Stamp:</b>	10:39:20
<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$810
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**File Listing:**

Document Number	Document Description	File Name	File Size(Bytes)/Message Digest	Multi Part /.zip	Pages (if appl.)
1	Request for Continued Examination (RCE)	AUS920011019US1-RCE.pdf	919037 0a2bd9b3cf89ba044fba923c1d6d49e0489 b7987	no	3

**Warnings:****Information:**

2	Preliminary Amendment	AUS920011019US1-preliminaryamendment.pdf	899984 1fdf66c55f4408133dd6aabe2892dff7491 4cc2	no	13
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**Warnings:****Information:**

3	Fee Worksheet (PTO-875)	fee-info.pdf	30366 849b0e2212352d3d67a5102360e7de8dd8 b92cda	no	2
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**Warnings:****Information:**

<b>Total Files Size (in bytes):</b>	1849387
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**New Applications Under 35 U.S.C. 111**

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

**National Stage of an International Application under 35 U.S.C. 371**

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

**New International Application Filed with the USPTO as a Receiving Office**

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.